



Visitation Policy

Policy: Visitation for Assisted Living Facility Residents

Procedure: To safely accommodate visitors to Assisted Living Facility under the DOH guidance dated July 10, 2020. Limited visitation will be allowed when the facility has met the criteria listed in the guidance and is in compliance with all reporting and regulations as directed by DOH.

1. The visitation policy and Fact sheet will be made available on social media, email and posted in the facility.
2. Visitors will call and schedule a time for visitation. Visiting hours will be between 9am and 4pm, however, these times may vary based on staffing and daily operations of the facility. The visitors and staff will be aware of the agreed upon time frame prior to the visit.
3. Visitors must wear face coverings at all times and residents will wear face coverings as tolerated during the visit. Facility will provide a face covering, if needed.
4. Every visitor will be screened for symptoms of COVID-19 and temperature taken upon arrival for the visit. The screening tool will be retained in the facility for future reference if need be.
5. Visitor contact information will be gathered as directed by July 10, 2020 guidance as a tracing tool should COVID-19 become prevalent in the facility. This information will be kept electronically.
6. Educational information will be given to visitors which include, but not limited to, the proper hand washing techniques, proper use of alcohol-based hand sanitizer and an easy-to-read fact sheet outlining visitor expectations including appropriate hand hygiene and face coverings.
7. Visitation will be conducted outdoors and location will vary from facility to facility. The facility will mark the visitation area ensuring that 6 foot social distancing is being observed.
8. Facility staff will monitor the visit.
9. Each visit will be scheduled for 45 minutes. Any variation of time will be at the facility's Administrator's discretion.
10. Visitation areas will be equipped with hand sanitizer for use during the visit.
11. Upon completion of the visit, facility staff will clean and sanitize the visiting area using EPA approved cleaning products and disposed of properly.
12. At no time shall there be more than 2 visitors per resident in this area. Visitors must be at least 18 years or older or accompanied by an adult.
13. A team of administrative staff will review visitation policies, train facility staff and modify procedures if necessary.
14. The facility Administrator will be notified of any violation or variance to this policy and should a visitor fail to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.