



ASSISTED LIVING RESIDENCE

Visitor Fact Sheet

Arranging a Visit

- ✓ Visiting is by appointment only by calling (716) 985-6827.
- ✓ Visits will be scheduled in one hour time blocks and must be scheduled in advance.
- ✓ Visits may be subject to a limited number of visitors per resident as a means to maintain the core principles of infection prevention.
- ✓ Visitors will be screened for signs and symptoms of COVID-19 upon arrival. If they fail the screening, the visit will be rescheduled.
- ✓ Visitors **must** notify Bergquist Memorial, if they develop COVID-19 symptoms within two days of their visit
- ✓ Current infection control protocols and policies will be observed.

Outdoor Visitation

- ✓ Outdoor visitation is preferred, even when resident and visitor are fully vaccinated* against COVID-19. Outdoor visits generally pose a lower risk of transmission due to increased space and airflow. Therefore, visits should be held outdoors whenever practical.

Indoor Visitation

- ✓ Indoor visitation may be limited or suspended depending upon the active case status in the community or facility.
- ✓ Indoor visitation will occur in common areas that limit visitor movement through resident care areas.
- ✓ In-room visits can be arranged. Visual proof of vaccination is requested.

Visitation Expectations

- ✓ Social distancing of minimum of six feet is required.
- ✓ Gifts and personal items can be exchanged at visit.
- ✓ Masks/face coverings or other required PPE **must** be worn throughout the entire visit.
- ✓ Eating or drinking is not allowed during the visit if resident or visitor are unvaccinated.
- ✓ Hand sanitizing and/or hygiene should be done upon arrival and upon end of the visit.
- ✓ Visitors who are unable to adhere to the core principles of COVID-19 infection prevention should not be permitted to visit or should be asked to leave.

*Fully vaccinated: The vaccination status of a person who is greater than two weeks following receipt of the second dose in a valid two-dose series, or greater than two weeks following receipt of one dose of a single-dose vaccine.

*A fully vaccinated visitor and resident may schedule an in-room alone visit that still requires masks or social distancing.