



Heritage

The Village

Heritage Ministries
Corporate Office
4600 Route 60
PO Box 350
Gerry, NY 14740
P: 716.487.6800

Bergquist Memorial
4600 Route 60
PO Box 350
Gerry, NY 14740
P: 716.985.6823

The Green
3023 Route 430
PO Box 400
Greenhurst, NY 14742
P: 716.483.5000
F: 716.483.5001

Heritage Living
at Chautauqua Mall
318 E Fairmount Ave
Suite 690
Lakewood, NY 14750
P: 716.763.5608
F: 716.985.6673

Heritage Pharmacy
4600 Route 60
PO Box 350
Gerry, NY 14740
P: 716.985.4649
F: 716.985.6638

The Homestead
4600 Route 60
PO Box 350
Gerry, NY 14740
P: 716.985.6823

Orchard Grove
2000 Southwestern Dr, WE
Jamestown, NY 14701
P: 716.985.6823

The Park
150 Prather Ave
Jamestown, NY 14701
P: 716.488.1921
F: 716.484.9730

The Village
4570 Route 60
PO Box 351
Gerry, NY 14740
P: 716.985.4612
F: 716.985.4197

The Woodlands
2000 Southwestern Dr, WE
Jamestown, NY 14701
P: 716.763.5608

July 13, 2022

Dear Friends and Families of Heritage,

Both the New York State Department of Health (NYSDOH) and the Centers for Medicare and Medicaid Services (CMS) maintain information on nursing homes that includes performance on quality measures, complaints, inspection results, and citations and enforcement actions, as well as any penalties imposed on the nursing home. CMS has created a tool called Care Compare to help consumers search for and select nursing homes and other health care providers.

According to CMS, the information it maintains on nursing homes should be used with other information you gather about providers and facilities in your area. In addition to reviewing the Care Compare information, you should talk to your doctor, social worker, or other health care providers when choosing a provider. Additional tips for selecting a nursing home can be found in CMS's guide to selecting a nursing home: <https://www.medicare.gov/carecompare/en/assets/resources/nursing-home/02174-nursing-home-other-long-termservices.pdf?redirect=true>.

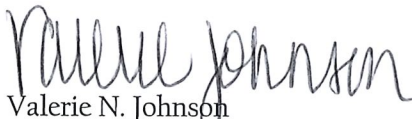
The following web addresses can provide quality and compliance information.

https://profiles.health.ny.gov/nursing_home/index

On the New York State Department of Health (NYSDOH) site, select the nursing home by name after selecting the appropriate Region/County from the dropdown menu, and open the Inspections tab to view any Complaints, Inspection results including any Citations, and any Enforcement actions against the nursing home.

<https://www.medicare.gov/carecompare/?providerType=NursingHome&redirect=true>

On the Centers for Medicare and Medicaid Services (CMS) Care Compare site, enter the name of the nursing home in the search box. Click on the name of the nursing home to view Inspection results as well as any penalties that have been imposed.


Valerie N. Johnson
Administrator