



Heritage Ministries  
Corporate Office  
4600 Route 60  
PO Box 350  
Gerry, NY 14740  
P: (716) 487-6800

Hearthstone Communities  
840 N Seminary Avenue  
Woodstock, IL 60098  
P: (815) 334-6200

Ives Hill Retirement  
Community  
1200 Jewell Drive  
Watertown, NY 13601  
P: (315) 779-9590

Rolling Fields Elder  
Care Community  
9108 State Highway 198  
Conneautville, PA 16406  
P: (814) 587-2012

The Kenney  
7125 Fauntleroy Way SW  
Seattle, WA 98136  
P: (206) 937-2800

Vincroft Retirement  
Community  
5945 Vincroft Drive  
Clarence Center, NY 14032  
P: (716) 741-7741

July 7, 2022

Dear Residents, Family Members, and Friends of Heritage Green:

Both the New York State Department of Health (NYSDOH) and the Centers for Medicare and Medicaid Services (CMS) maintain information on nursing homes that includes performance on quality measures, complaints, inspection results, and citations and enforcement actions, as well as any penalties imposed on the nursing home. CMS has created a tool called Care Compare to help consumers search for and select nursing homes and other health care providers.

According to CMS, the information it maintains on nursing homes should be used with other information you gather about providers and facilities in your area. In addition to reviewing the Care Compare information, you should talk to your doctor, social worker, or other health care providers when choosing a provider.

Additional tips for selecting a nursing home can be found in CMS's guide to selecting a nursing home: <https://www.medicare.gov/carecompare/en/assets/resources/nursing-home/02174-nursing-home-other-long-termservices.pdf?redirect=true>.

The following web addresses can provide quality and compliance information.

- [https://profiles.health.ny.gov/nursing\\_home/index](https://profiles.health.ny.gov/nursing_home/index)

On the New York State Department of Health (NYSDOH) site, select the nursing home by name after selecting the appropriate Region/County from the dropdown menu, and open the Inspections tab to view any Complaints, Inspection results including any Citations, and any Enforcement actions against the nursing home.

- <https://www.medicare.gov/carecompare/?providerType=NursingHome&redirect=true>

On the Centers for Medicare and Medicaid Services (CMS) Care Compare site, enter the name of the nursing home in the search box. Click on the name of the nursing home to view Inspection results as well as any penalties that have been imposed.

Sincerely,

Toni Bixby  
Acting Administrator