Heritage Ministries Corporate Office
4600 Route 60
PO Box 350
Gerry, NY 14740
P: (716) 487-6800

Hearthstone Communities
840 N Seminary Avenue
Woodstock, IL 60098
P: (815) 334-6200

Ives Hill Retirement Community
1200 Jewell Drive
Watertown, NY 13601
P: (315) 779-9590

Rolling Fields Elder Care Community
9108 State Highway 198
Conneautville, PA 16406
P: (814) 587-2012

The Kenney
7125 Fauntleroy Way SW
Seattle, WA 98136
P: (206) 937-2800

Vinecroft Retirement Community
5945 Vinecroft Drive
Clarence Center, NY 14032
P: (716) 741-7741

July 18, 2022

Residents, Families, and Friends of Heritage,

Both the New York State Department of Health (NYSDOH) and the Centers for Medicare and Medicaid Services (CMS) maintain information on nursing homes that includes performance on quality measures, complaints, inspection results, and citations and enforcement actions, as well as any penalties imposed on the nursing home. CMS has created a tool called Care Compare to help consumers search for and select nursing homes and other health care providers.

According to CMS, the information it maintains on nursing homes should be used with other information you gather about providers and facilities in your area. In addition to reviewing the Care Compare information, you should talk to your doctor, social worker, or other health care providers when choosing a provider.

Additional tips for selecting a nursing home can be found in CMS's guide to selecting a nursing home:

https://www.medicare.gov/care-compare/en/assets/resources/nursing-home/02174-nursing-home-other-long-term-services.pdf?redirect=true

The following web addresses can provide quality and compliance information.

https://profiles.health.ny.gov/nursing_home/index

On the New York State Department of Health (NYSDOH) site, select the nursing home by name after selecting the appropriate Region/County from the dropdown menu, and open the Inspections tab to view any Complaints, Inspection results including any Citations, and any Enforcement actions against the nursing home.

www.medicare.gov/care-compare/?providerType=NursingHome&redirect=true

On the Centers for Medicare and Medicaid Services (CMS) Care Compare site, enter the name of the nursing home in the search box. Click on the name of the nursing home to view Inspection results as well as any penalties that have been imposed.

Sincerely,

Jessica Burkhouse

Jessica Burkhouse
Administrator